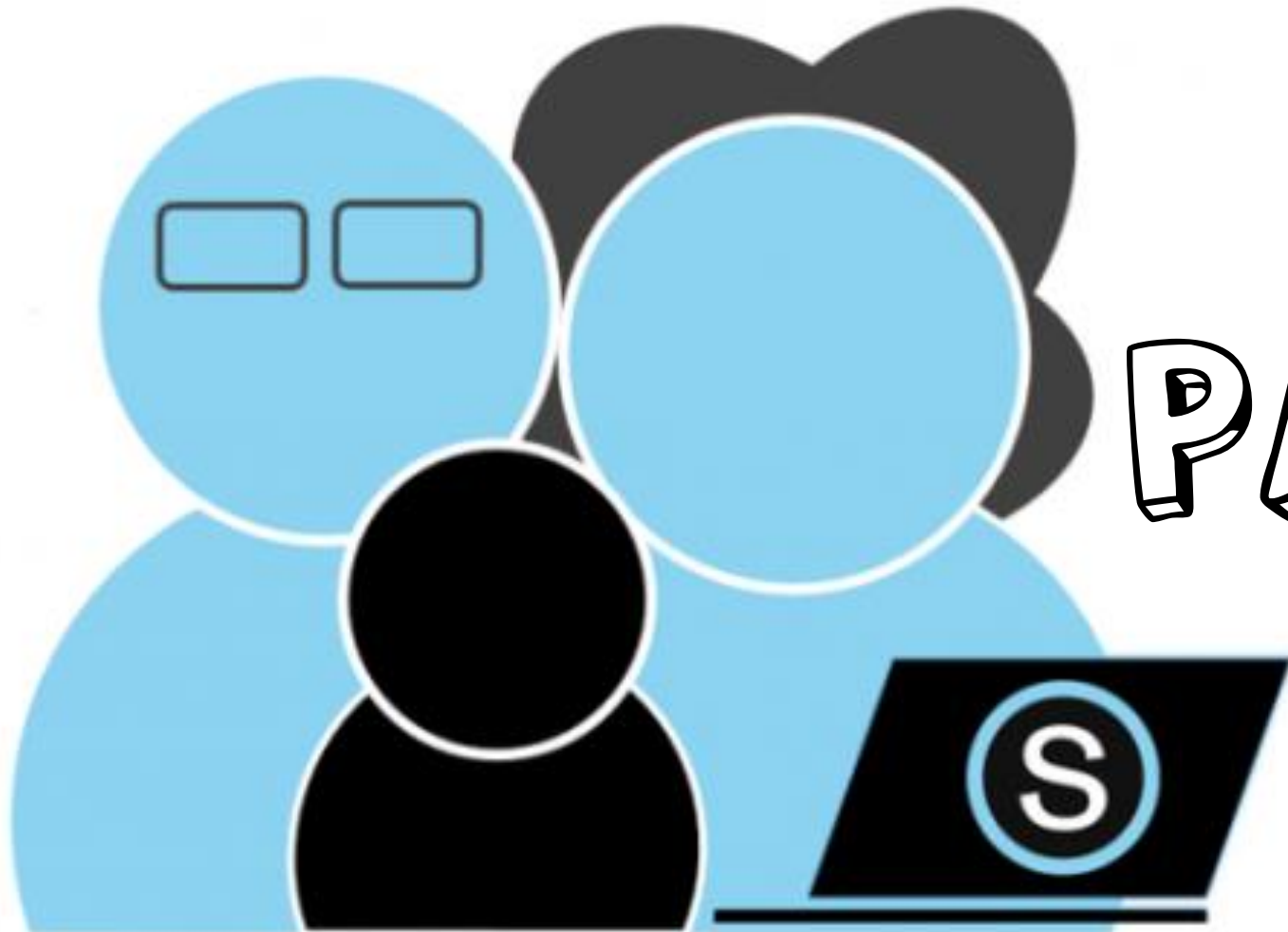


**SCHOODOLOGY**

**FOR**

**PARENTS**





# Student Login Troubleshooting



Don't forget, you must go to [cvs.schoology.com](https://cvs.schoology.com) or through the Student Links from our website.

\*[www.schoology.com](https://www.schoology.com) **does not** work for district students.

\*Make sure you are using the full email address ([10digitstudentID@cvs.k12.mi.us](mailto:10digitstudentID@cvs.k12.mi.us)), and district password (5 digits, unless the student changed their own password in high school)

## Having trouble?

Please email [cvstechhelp@cvs.k12.mi.us](mailto:cvstechhelp@cvs.k12.mi.us) and provide your student's full name and details about what happens when you attempt to log in.



# District Provided Devices /Troubleshooting

If you experience issues with your checkout device-

- Please email [cvstechhelp@cvs.k12.mi.us](mailto:cvstechhelp@cvs.k12.mi.us) with your student's full name and a detailed explanation of the issues you are experiencing.
- The email address will be monitored Monday-Friday 8am-4pm.
- We will respond to issues as soon as possible and in the order they are received
- We cannot troubleshoot connection to your home internet
- We cannot troubleshoot personal devices
- We can assist with logins for district supported programs



# Creating a Parent Account

(This is a separate account that links to your student's account)



Go to: [www.schoology.com](http://www.schoology.com)

Sign up for Schoology Back

Enter the access code provided by your child's instructor

Continue

Enter your Parent Access Code. This is a 12-digit code in **xxxx-xxxx-xxxx** format that you received from one of your child's instructors.



Fill out the form with your information.

Sign up for Schoology Back

First Name  Last Name

Email or Username

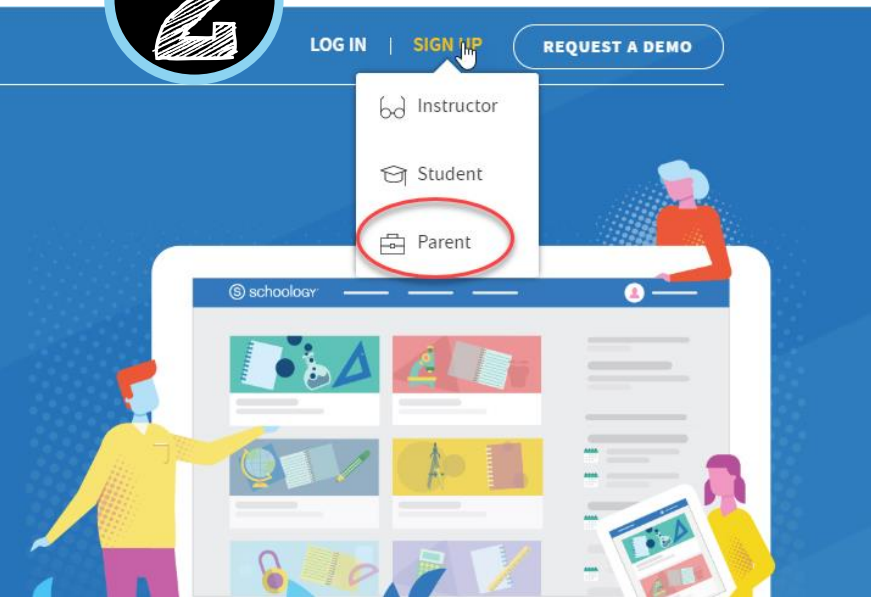
Password

Confirm Password

Subscribe me to the Schoology Exchange blog

By clicking Register, you are agreeing to our [Privacy Policy](#) and [Terms of Use](#)

Register



\*When you use a Parent Access Code to create an account, you are automatically associated to your child. You can add additional children to your account using the [Add Child](#) button.

Here is a [Parent Guide](#) that will answer any questions about Schoology!